



Protecting Employers' most valuable asset: **Employees**

Claims Procedure Overview

Relationship Between TECIS, GAB Robins and Insured Account:

Insured account receives claim from employee, completes First Report of Injury, and calls the information in to the toll free reporting number.

GAB Robins administers, reserves, manages and pays the claim within the authority granted by TECIS Insurance Services.

TECIS Insurance Services oversees GAB Robins' claim practices. TECIS acts as a consultant and supervisor on claims with reserves of \$25,000 or more and retains the right to make adjustments to reserves at any time deemed necessary.

Claim Goals:

Investigate, administer, manage and pay compensable claims according

to various state workers' compensation laws. Ongoing vigorous management of claims activity resulting in cost-effective medical care.

Return employee to work as quickly as possible.
Maintain excellent employee/employer relations.